

Sydney Airport: Entry Timing Guidelines for Drivers

Corporate Bookings:

- **International Flights:** Enter the terminal when the flight has *gated* (arrived at its assigned gate).
- **Domestic Flights:** Enter curbside when the flight has *gated*.

TBR Bookings:

- **International Flights:** Enter the terminal **20 minutes after flight landing**.
- **Domestic Flights:** Enter curbside when the flight has *gated*.

Expedia, Viator, and Pelago Bookings:

- **International Flights:** Enter the terminal **30 minutes after the flight has gated**.
- **Domestic Flights:** Enter curbside when the flight has *gated*.

Tourism Providers (e.g., *First Light Travel, AOT, APTC, ETG, Instyle Limousines*):

Follow the same entry timing as **Expedia, Viator, and Pelago**:

- **International Flights:** Enter **30 minutes after flight gates**.
- **Domestic Flights:** Enter curbside when the flight has *gated*.

Blacklane Bookings:

- Enter as per the **booking times advised in the Blacklane app**.
- If necessary, amend the entry time based on the actual flight arrival time.

Teleport Bookings:

- **International Flights:** Enter the terminal **20 minutes after flight landing**.

Important Note on Client Communication:

- If the booking includes a **client phone number**, you must make contact via **text, WhatsApp, or both**.
- The outcome of your conversation should determine the entry time. For example:
 - If the client has **carry-on luggage only**, enter the terminal immediately.